

Overview: * We offer a limited lifetime warranty on exchanges and charge either a 12% or 6% restocking fee on returns sent to use within 60-days of your purchase date. ** You just need to buy a label and return your item for an exchange or refund after using the Buy Now button on this page.

[CLICK HERE](#) to create a printable PDF of this page.

* **Step 1. Returns**

Before you begin, [CLICK HERE](#) to view your Limited Lifetime Warranty.

Did you receive a non-functioning item that has a manufacturing defect? We will repair or send you a replacement. Skip to Step 2 for **Exchanges**.

Continue here for the returns process:

Return OPEN BOX

For working products, Alpha Antenna offers a 60-day Refund from the purchase date on the purchase price minus:

1. Shipping Fees,
2. 12% restocking fee, and
3. **§ Damage fees.**

Return UNOPENED BOX

Alpha Antenna offers a 60-day Refund from the purchase date on unopened box items for any or no reason on the purchase price minus:

1. Shipping Fees,
2. 6% restocking fee, and
3. **§ Damage fees.**

§ Damage fees

We will verify the items are in original like new condition, and if any damage has occurred it will be assessed at replacement value and deducted from your refund. This includes testing to determine if power levels were exceeded, physical damage, etc.

**** Step 2. Shipping Process for Returns and Exchanges**

a. To return an item

- 1 - Click 'Buy Now', which creates an RMA# (Order number).
- 2 - On the next page, fill in your information then click "Check Your Address & Place Order"

b. Return item with a label from your carrier

- 1 - On the label you purchase from the carrier of your choice, note that a tracking number will be required, please address the label per this example:

Alpha Antenna

c/o (Your original "ORDER NUMBER" and the new "ORDER NUMBER/RMA" you will see after checking out using this Zero Dollar item process.)

112 East Commercial Street

Pleasant Hill, MO 64080

5.0



Based on 7 reviews

5★

100

100%

4★

0%

3★

0%

2★

0%

1★

0%

Q 

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1.

Protected_User_758d4f15

Verified owner

July 30, 2026



[Returns & Exchanges](#)

Verified review - [view original](#)

I ordered and received an antenna that I tested for several days in my operating environment. Due to my location, it didn't work for my intended use. Alpha's returns system was clear and easy to use and I receive a refund, less shipping and restocking fee very quickly. Alpha is definitely a pleasure to do business with!



2.

Protected_User_75e1b36a

Verified owner

July 21, 2026



[Returns & Exchanges](#)

Verified review - [view original](#)

Excellent customer service!!! Would definitely purchase again from Alpha Antenna!

RD

3.

Protected_User_8f9244c3

Reviewer

July 8, 2026



 [Returns & Exchanges](#)

 Verified review - [view original](#) 

Working with Alpha Antenna was a pleasant experience and they were most helpful. I have advised my friends to buy from Alpha Antenna

AE

4.

Protected_User_8ba261c7

Verified owner

April 23, 2026



 [Returns & Exchanges](#)

 Verified review - [view original](#) 

I was very pleased with your product. I recommend you be more specific in the sale explanation lots of questions that may be I did not ask or you didn't explain. I thought it was plug and go. But to many details involved with both of your product it was my fault not to tell you that I don't know anything about

electronics just know how to talk on the radio 73 Steve.



5.

Protected_User_e6c4f762

Verified owner

January 2, 2026



 [Returns & Exchanges](#)

 Verified review - [view original](#) 

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