

US Based, Assessment fee for repairs/upgrades

All repairs/upgrades from the U.S. start with this “Assessment fee for repairs/upgrades”. This fee is to cover shipping charges for the item to be sent back to you, and often even covers simple repairs & parts. These fees will be refunded if the issue is covered under our [Warranty Policy](#). You will be notified before added costs are incurred for either a repair or upgrade.

A ‘Tracking Number’ is required for all packages sent to us. Please email that tracking number to us as soon as it is given to you by your carrier.

To continue with an assessment for repairs/upgrades, simply purchase this option and enter what is wrong with your system in the Comments section on the page where you make payment. Then just print your receipt and include it in the box with your item(s) that need a repair or upgrade. *

YOU MUST ENTER A ‘NOTE’ IN THE **COMMENTS** FIELD *ON THE CHECKOUT PAGE* WHEN CHECKING OUT WITH AN EXPLANATION OF WHAT IS WRONG. OTHERWISE, WE WON’T KNOW WHAT TO FIX.

Upon returning the printed receipt and your item(s), you will be sent a quote for any additional costs for repairs or updates. At that time, you will have the option of having your system repaired/upgraded, returned without being repaired/upgraded, or sent to the recycling bin.

* Your item(s) and printed receipt should be sent to:

Alpha Antenna
c/o Repairs/Upgrades
112 East Commercial St
Pleasant Hill, MO 64080

AFTER YOU CHECK OUT – The order number created from this Assessment fee will be your RMA, which will be assigned after you check out. At which time that number can be written on the box.

5.0



Based on 8 reviews

5★

US Based, Assessment fee for repairs/upgrades

100
100%
4★
0%
3★
0%
2★
0%
1★
0%

Q X

Search

1-5 of 8 reviews

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DS

1.

Protected_User_8f28b233

Verified owner

July 21, 2026

★★★★★

★★★★★



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Verified review - [view original](#)

Quick turnaround and discovery of my main problem – bad grounding in Central Florida DRY sandy soil. I got a 17.5” coper clad ground spike that fit and it did the job. Lowered the crossband SWR significantly. Still above 3:1 at 80M.

US Based, Assessment fee for repairs/upgrades

2.



Protected_User_7664fdb4

Verified owner

May 10, 2026



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 Verified review - [view original](#) 

Excellent service...Even included an antenna SS34+ Antenna guy ring to help with the antenna install after the repair.....Thanks Again....

3.



Protected_User_325cad56

Verified owner

February 5, 2026



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US Based, Assessment fee for repairs/upgrades

Customer service and products have been great for me so far.

MW

4.

Protected_User_ca098004

Verified owner

January 28, 2026



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Seemed a fair price. Quick turnaround was the good part.

A

5.

Protected_User_a90581b3

Verified owner

January 1, 2026



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Fair problem fixed no additional charge than 25.00

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